

# ServiceOnboarding

Contractor Onboarding

ServicePower.com



Improve  
Customer  
Satisfaction

Streamline  
Administrative  
Processes

Reduce  
Training  
Completion  
Times

**ServicePower's ServiceOnboarding** solution enables you to seamlessly manage the third-party contractor onboarding and credentialing processes so you can quickly meet the challenges of fluctuating consumer demand.

## The ServiceOnboarding Advantage:

### Easy Servicer Setup

Our step-by-step wizard process simplifies the gathering of basic information (insurance, tax information etc) for review by network administrators. This makes it easier for service businesses to share that documentation across multiple client relationships

### Best-in-Class Compliance, Credentialing, & Risk Management:

- Contractor and Employment Background Screens
- Drug Testing
- Continuous Criminal Record Monitoring
- Agency Program to Support FCRA and Regulatory Requirements
- Certificate of Insurance (COI) Management
- License Monitoring, Verification, and Administration
- Badging – Electronic and Hard Badges
- Tax Identification Number (TIN) Matching to the IRS

### Customizable To Meet Your Needs

Clients have the ability to customize the authorization process and capture the completion of training material to ensure service providers meet their specified requirements.

### Detailed Servicer Profiles

Servicer profiles are created based on skills, capacity and experience. These profiles facilitate the matching of clients with the best service provider.



**ServicePower's ServiceOnboarding** solution provides the following benefits for clients and service providers.



## FOR CLIENTS



Identify new service providers to fill gaps in current skills or geographical locations



Client-tailored communication with potential service providers



Confident selection of service partners supported by credentialing and reporting



## FOR SERVICE PROVIDERS



Connect with potential client providers to increase volume of work



Manage multiple client relationships efficiently from a single platform



Speed up the onboarding and training processes for new clients

# Get In Touch

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